

## PEOPLE

# THE CLIFFORD CHANCE ACADEMY

### NUMBER OF BUSINESS SKILLS TRAINING COURSES\*

REGION	2021/22	2020/21	2019/20	2018/19
Americas	0	0	41	64
Asia Pacific	1	4	51	52
MEA	0	4	13	21
CE	79	100	138	148
UK	82	117	230	208
India	165	277	49	74
Virtual Classroom	796	635	75	18
<b>Total</b>	<b>1,123</b>	<b>1,137</b>	<b>597</b>	<b>585</b>

### PARTICIPANT RATING OF ACADEMY COURSES

AVERAGE SATISFACTION SCORE	2021/22	2020/21	2019/20	2018/19
(Out of 5)	<b>4.8</b>	<b>4.6</b>	<b>4.7</b>	<b>4.7</b>

### NUMBER OF PARTICIPANTS IN GLOBAL ACADEMY COURSES

	2021/22	2020/21	2019/20	2018/19
Lawyers/ fee earners	4,382	4,392	2,928	3,166
Business professionals / non fee earners	2,696	2,795	1,664	1,192
<b>Total</b>	<b>7,078</b>	<b>7,187</b>	<b>4,592</b>	<b>4,358</b>

	2021/22	2020/21	2019/20	2018/19
Elearning**	13,846	11,381	10,383	13,109
Training videos***	4,421	4,451	6,300	4,880
<b>Total</b>	<b>18,267</b>	<b>15,832</b>	<b>16,683</b>	<b>17,989</b>

### FTE PER FY

	2021/22	2020/21	2019/20	2018/19	2017/18	2016/17
<b>Total</b>	<b>5,898</b>	<b>5,920</b>	<b>5,994</b>	<b>5,875</b>	<b>5,632</b>	<b>5,707</b>

	2021/22	2020/21	2019/20	2018/19
Elearning**	2.35	1.92	1.73	2.23
Training videos***	0.72	0.75	1.05	0.83
<b>Total</b>	<b>3.07</b>	<b>2.67</b>	<b>2.78</b>	<b>3.06</b>

\* Academy + Local (classroom + remote)

\*\* Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

\*\*\* figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

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### TOTAL NUMBER OF LEGAL SKILLS TRAINING COURSES\*

	2021/22	2020/21	2019/20	2018/19
Total number of courses	1,216	1,190	1,426	1,306

### NUMBER OF NEW BUSINESS SKILLS COURSES

	2021/22	2020/21	2019/20	2018/19
Total number of courses	18	38	28	16

### AVERAGE HOURS OF TRAINING BY GENDER (FEE EARNER) NB

	2021/22	2020/21	2019/20	2018/19
Male	4.82	4.38	6.99	7.18
Female	6.45	5.83	5.26	8.4

### AVERAGE HOURS OF TRAINING BY GENDER (BUSINESS PROFESSIONALS) NB

	2021/22	2020/21	2019/20	2018/19
Male	1.48	1.60	2.01	1.83
Female	1.75	2.00	1.05	2.05

### AVERAGE HOURS OF TRAINING BY JOB TYPE NB

	2021/22	2020/21	2019/20	2018/19
Lawyers/fee earners	5.61	5.04	6.08	7.72
Business professionals /non fee earners	1.64	1.86	1.81	1.97

### NUMBER OF CLASSROOM COURSES\*\*\*\*

	2021/22	2020/21	2019/20	2018/19
Total number of courses	2,339	2,327	2,023	1,891

\* Academy + Local (classroom + remote)

\*\*\* figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

\*\*\*\*Academy + Local (business skills + legal) NB excluding remote NB Global Academy classroom + remote (instructor led)