

## THE CLIFFORD CHANCE ACADEMY

NUMBER OF BUSINESS SKILLS TRAINING COURSES*			
REGION	2018/19	2017/18	2016/17
Americas	64	57	31
Asia Pacific	52	75	107
MEA	21	13	22
CE	148	157	135
UK	208	214	166
GSSC	74	87	29
Virtual Classroom	18	5	4
<b>Total</b>	<b>585</b>	<b>608</b>	<b>494</b>

PARTICIPANT RATING OF ACADEMY COURSES			
AVERAGE SATISFACTION SCORE	2018/19	2017/18	2016/17
(Out of 5)	<b>4.7</b>	4.7	4.7

NUMBER OF PARTICIPANTS IN GLOBAL ACADEMY COURSES			
	2018/19	2017/18	2016/17
Lawyers/ fee earners	3166	3224	3,020
BS/ non fee earners	1192	1217	1,090
<b>Total</b>	<b>4,358</b>		

PARTICIPANT TRAINING HOURS ONLINE TRAINING			
	2018/19	2017/18	2016/17
Elearning**	13,109	12,566	9,894
Training videos***	4,880	3,357	4,234
<b>Total</b>	<b>17,989</b>	<b>15,923</b>	<b>14,128</b>

FTE PER FY						
	2018/19	2017/18	2016/17	2015/16	2014/15	2013/14
<b>Total</b>	<b>5,875</b>	<b>5,632</b>	<b>5,707</b>	<b>5,773</b>	<b>5,747</b>	<b>5,697</b>

AVERAGE HOURS OF TRAINING PER FTE PER TRAINING TYPE			
	2018/19	2017/18	2016/17
Elearning**	2.23	2.23	1.73
Training videos***	0.83	0.6	0.74
<b>Total</b>	<b>3.06</b>	<b>2.83</b>	<b>2.47</b>

\* Academy + Local (classroom + remote)

\*\* Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

\*\*\* figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

# THE CLIFFORD CHANCE ACADEMY

TOTAL NUMBER OF LEGAL SKILLS TRAINING COURSES*			
	2018/19	2017/18	2016/17
Total number of courses	1,306	1,087	1,206

NUMBER OF NEW BUSINESS SKILLS COURSES			
	2018/19	2017/18	2016/17
Total number of courses	16	31	18

AVERAGE HOURS OF TRAINING BY GENDER (FEE EARNER) NB			
	2018/19	2017/18	2016/17
Male	7.18	7.47	6.60
Female	8.40	8.91	7.55

AVERAGE HOURS OF TRAINING BY GENDER (BUSINESS SERVICES) NB			
	2018/19	2017/18	2016/17
Male	1.83	1.97	1.49
Female	2.05	1.97	1.75

AVERAGE HOURS OF TRAINING BY JOB TYPE NB			
	2018/19	2017/18	2016/17
Lawyers/fee earners	7.72	8.11	7.02
BS/non fee earners	1.97	1.97	1.67

NUMBER OF CLASSROOM COURSES****			
	2018/19	2017/18	2016/17
<b>Total number of courses</b>	<b>1,891</b>	<b>1,695</b>	<b>1,700</b>

\* Academy + Local (classroom + remote)

\*\*\* figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

\*\*\*\* Academy + Local (business skills + legal) NB excluding remote

NB Global Academy classroom + remote (instructor led)