

THE CLIFFORD CHANCE ACADEMY

NUMBER OF BUSINESS SKILLS TRAINING COURSES*			
REGION	2017/18	2016/17	2015/16
Americas	57	31	39
Asia Pacific	75	107	69
MEA	13	22	26
CE	157	135	152
UK	214	166	202
GSSC	87	29	77
Virtual Classroom	5	4	1
Total	608	494	566

PARTICIPANT RATING OF ACADEMY COURSES			
AVERAGE SATISFACTION SCORE	2017/18	2016/17	2015/16
(Out of 5)	4.7	4.7	4.7

NUMBER OF PARTICIPANTS IN GLOBAL ACADEMY COURSES			
	2017/18	2016/17	2015/16
Lawyers/ fee earners	3224	3,020	3,084
BS/ non fee earners	1217	1,090	920

PARTIPANT TRAINING HOURS ONLINE TRAINING			
	2017/18	2016/17	2015/16
Elearning**	12,566	9,894	9,359
Training videos***	3,357	4,234	11,700
Total	15,923	14,128	21,059

FTE PER FY						
	2017/18	2016/17	2015/16	2014/15	2013/14	2012/13
Total	5,632	5,707	5,773	5,747	5,697	5,782

AVERAGE HOURS OF TRAINING PER FTE PER TRAINING TYPE			
	2017/18	2016/17	2015/16
Elearning**	2.23	1.73	1.62
Training videos***	0.6	0.74	2.03
Total	2.83	2.47	3.65

* Academy + Local (classroom + remote)

** Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

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TOTAL NUMBER OF LEGAL SKILLS TRAINING COURSES*			
	2017/18	2016/17	2015/16
Total number of courses	1,087	1,206	1,016

NUMBER OF NEW BUSINESS SKILLS COURSES			
	2017/18	2016/17	2015/16
Total number of courses	31	18	14

AVERAGE HOURS OF TRAINING BY GENDER (FEE EARNER) NB			
	2017/18	2016/17	2015/16
Male	7.47	6.60	7.29
Female	8.91	7.55	6.64

AVERAGE HOURS OF TRAINING BY GENDER (BUSINESS SERVICES) NB			
	2017/18	2016/17	2015/16
Male	1.97	1.49	1.44
Female	1.97	1.75	1.84

AVERAGE HOURS OF TRAINING BY JOB TYPE NB			
	2017/18	2016/17	2015/16
Lawyers/fee earners	8.11	7.02	6.59
BS/ non fee earners	1.97	1.67	1.59

NUMBER OF CLASSROOM COURSES****			
	2017/18	2016/17	2015/16
Total number of courses	1,695	1,700	1,581

* Academy + Local (classroom + remote)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

**** Academy + Local (business skills + legal) NB excluding remote

NB Global Academy classroom + remote (instructor led)