

THE CLIFFORD CHANCE ACADEMY

NUMBER OF BUSINESS SKILLS TRAINING COURSES*							
REGION	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Americas	31	39	26	17	31	40	30
Asia Pacific	107	69	75	85	81	67	58
MEA	22	26	25	42	31	37	42
CE	135	152	179	186	224	228	209
UK	166	202	202	236	222	266	240
GSSC	29	77	127	142	179	230	212
Virtual Classroom	4	1	4	11	19	23	11
Total	494	566	638	719	787	891	802

PARTICIPANT RATING OF ACADEMY COURSES							
AVERAGE SATISFACTION SCORE	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
(Out of 5)	4.7	4.7	4.7	4.7	4.6	4.6	4.6

NUMBER OF PARTICIPANTS IN GLOBAL ACADEMY COURSES							
	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Lawyers/ fee earners	3,020	3,084	2,973	3,491	3,563	3,800	2,881
BS/ non fee earners	1,090	920	1,168	1,330	1,167	1,327	1,763

PARTIPANT TRAINING HOURS ONLINE TRAINING					
	2016/17	2015/16	2014/15	2013/14	2012/13
Elearning**	9,894	9,359	17,492	9,915	8,701
Training videos***	4,234	11,700	18,898	13,212	9,755
Total	14,128	21,059	36,390	23,127	18,456

FTE PER FY					
	2016/17	2015/16	2014/15	2013/14	2012/13
Total	5,707	5,773	5,747	5,697	5,782

AVERAGE HOURS OF TRAINING PER FTE PER TRAINING TYPE					
	2016/17	2015/16	2014/15	2013/14	2012/13
Elearning**	1.73	1.62	3.04	1.74	1.50
Training videos***	0.74	2.03	3.29	2.32	1.69
Total	2.47	3.65	6.33	4.06	3.19

* Academy + Local (classroom + remote)

** Academy elearning courses + 'Talking Heads' knowledge sharing videos (number of hrs viewed) + external webbased licences (hrs spent online)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

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TOTAL NUMBER OF LEGAL SKILLS TRAINING COURSES*

	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Total number of courses	1,206	1,016	917	996	1,046	1,162	1,148

NUMBER OF NEW BUSINESS SKILLS COURSES

	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Total number of courses	18	14	3	8	6	6	9

AVERAGE HOURS OF TRAINING BY GENDER (FEE EARNER) NB

	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Male	6.60	7.29	7.06	7.68	8.01	n.a.	n.a.
Female	7.55	6.64	7.67	8.90	8.72	n.a.	n.a.

AVERAGE HOURS OF TRAINING BY GENDER (BUSINESS SERVICES) NB

	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Male	1.49	1.44	2.43	3.22	5.19	n.a.	n.a.
Female	1.75	1.84	2.40	2.70	2.64	n.a.	n.a.

AVERAGE HOURS OF TRAINING BY JOB TYPE NB

	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Lawyers/fee earners	7.02	6.59	7.32	8.13	8.39	9.04	7.74
BS/ non fee earners	1.67	1.59	2.41	2.99	3.32	2.62	3.06

NUMBER OF CLASSROOM COURSES****

	2016/17	2015/16	2014/15	2013/14	2012/13	2011/12	2010/11
Total number of courses	1,700	1,581	1,551	1,704	1,814	2,023	1,935

* Academy + Local (classroom + remote)

*** figures from David Adams (PA developed videos), number of hours viewed – LEGAL TRAINING

**** Academy + Local (business skills + legal) NB excluding remote

NB Global Academy classroom + remote (instructor led)